

Actions from Central Area Panel 17 September

Ref	<i>Previous detail</i> > Information > <b>Action</b>	Officer	Update / Response and detail what is Completed or Outstanding	C/O?	Action Date
			Designated officer >	>	>
OCA1 March 2024	<p><i>Previous action: Increased communication and co-operation with highways regarding drainage and gutter clearance'</i></p> <p><i>Response in August AP: As we discussed at previous meetings we will continue to work with colleagues from Highways on the issue of blocked drains and road gullies. Tenants are encouraged to report issues with road drainage to the Highways Team and issues with drainage on housing land to Repairs and Maintenance.</i></p> <p>Res Co-Chair raised concerns with response, <b>agreed as ongoing and incomplete. Update requested</b></p>	GR	We need more information on the question, this will be taken forward in the next Area Panel		
OCA2 Sept 2024	<p><i>Previous action: CA8 Craven Vale residents deem the current process for cleaning stairwells unhygienic and state that the buckets carrying the water are not frequently changed enough, leading to dirty water being used for cleaning.'</i></p> <p>Residents of Craven Vale raised concerns regarding the response and <b>requested clarification on the complaints and progress.</b> Res Co-Chair confirmed they had followed up</p>	CMc	<p><b>Previous response to CA8 from September 24 Area Panel:-</b></p> <p><i>The product that we use is an aggressive cleaner that has surfactants added that remove dirt particles from the floors and is then deposited in the bucket. This solution allows us to use one bucket of water to clean up to 2-3 low rise blocks. This is dependent on the size of blocks and the type of cleaning carried out. Such as if there were bodily fluids that had to be cleaned then that bucket of water would be</i></p>	C	Oct 24

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	and there had been no response, <b>requested meeting with officers.</b>  <b>Please see 2 requests above</b>		<i>disposed of. Or if the block had small landings and corridors then the same bucket could be used to clean 2-3 blocks.</i>  <i>Our approach is consistent across the City and we hope this answers any resident concerns.</i>		
OCA3 Sept 2024	<i>Previous action: Windows/Outstanding Works at Essex Place – raised by resident co-chair and TRA' reps.</i>  Residents requested a full survey for Essex Place. Geof Gage confirmed at panel a <b>planned survey within the next four months had been allocated funding.</b>  <b>Is there a due date for completion?</b>	Geof Gage	Unfortunately, the company we approached are unable to provide us with a quotation or the service we requested. IU have discussed this with procurement who are seeking contractors as of 17.10.24, I will pursue this and provide a verbal update at AP.		17.10.2 4
CA4	<b>Follow up with Craig Cotton regarding the distribution of relevant documents for the laundry room review</b>  Residents requested that all residents should have a hard copy distributed to them to ensure accessibility.	Geof Gage	This is complete. A hard copy of the survey was sent to every resident at Essex Place on the 27/09/24	C	27/09/2 4
CA5	<b>Follow up with Craven Vale residents regarding the progress on the community workshop project.</b>	Geof Gage	We have tendered the project to contractors at the time of writing 17.10.24 returns are not back nor evaluated. Next stage will be to provide a briefing for further consideration and if any	C	17.10.2 4

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	Officers confirmed that contractors had been tendered and gave a timeframe of Mid-October for a cost window.  <b>Is there a due date for completion?</b>		budget can be allocated, I will give a verbal update at AP or write as appropriate.		
CA6	<b>Ascertain whether smoke alarm checks and gas works are being undertaken concurrently and frequently.</b>  Officers confirmed that this should be the case and confirmed to follow up.  <b>Request as above</b>	Akin Fadairo , Grant Ritchie	Gas safety checks are undertaken once a year. Existing detection is tested when the safety check takes place.	C	
CA7	Residents raised concerns surrounding underreporting on repairs. <b>Requested a way to track communal area repairs.</b>  Officers confirmed they would <b>follow up at the next panel</b> . Specific example given being blocked gutters at Warwick Mount.	Grant Ritchie	There is currently no way for residents to track communal repairs as they can repairs in home. They can get an update by contacting the repairs helpdesk.	C	
CA8	Residents queried <b>why the High-Rise Action Group no longer met</b> . Officers confirmed they would follow up at the next panel.	Sam Nolan	Unfortunately, the High-Rise Action Group stopped meeting before I took on this role, so I'm unsure why. However, as we start to work more closely with the tenants in High Rise blocks if the tenants are keen to have a city-wide group we will support this to happen. We are working on a programme to support residents to become building safety champions and to work with us on a group to plan to ongoing engagement.	C	

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CA9	Overgrowth maintenance on 'the slope' to Somerset Point (from Somerset Street). <b>Follow up requested.</b>	Robert Walker	Since the question was raised the slope has been mowed. If the question is not in relation to the lawn, please can you clarify the issue	C	Oct 24